

## Service Bulletins and Recall Notices

### Reprint of Owner Notice issued by General Motors of Canada, September 2000

Dear General Motors Customer:

As the owner of a 1994-1998 Chevrolet C/K Pickup, Tahoe, Suburban, Chevy Van/Express or P model or GMC Sierra, Yukon, Suburban, Savanna or P model truck, equipped with a 6.5 litre diesel engine, your satisfaction with our product is very important to us. Your vehicle was provided with a new vehicle warranty which covers certain parts of your vehicle for a specified period. These warranties are of considerable value to you if you should experience problems with your vehicle.

This letter is intended to make you aware that some 1994-1998 Chevrolet C/K Pickup, Tahoe, Suburban, Chevy Van/Express or P model trucks; or GMC Sierra, Yukon, Suburban, Savanna or P model trucks, equipped with a 6.5 litre diesel engine, may develop a failure of the electronic fuel injection pump.

To address the above mentioned condition, General Motors is providing owners with special warranty coverage. If this condition occurs on your 1994-1998 Chevrolet C/K Pickup, Tahoe, Suburban, Chevy Van/Express or P model truck; or GMC Sierra, Yukon, Suburban, Savanna or P model truck within eleven (11) years of the date your vehicle was originally placed in service or 193,000km (120,000 miles), which occurs first, the condition will be repaired for you at no charge. Damage from poor quality or incorrect use of diesel fuel, and gasoline or water contamination, is not covered under the terms of the 6.5L diesel warranty. This special policy applies ONLY to electronic diesel fuel injection pump repairs and/or replacement as a result of injection pump failure.

This is not a recall campaign. Do not take your vehicle to your GM dealer as a result of this letter unless you believe that your vehicle has the condition as described above.

If you have already paid for some or all of the cost to have the electronic diesel fuel injection pump repaired or replaced and the in-service time and mileage were less than eleven (11) years and 193,000km (120,000 miles), you should contact your dealer for reimbursement consideration. Please provide your dealer with your original paid receipts or invoices verifying the repair, the amount charged, proof of payment, the date of payment of those charges, and proof of ownership of the vehicle at the time of the repair. Your request for reimbursement, including the information and documentation mentioned above, must be received by your dealer by September 30, 2001.

If the work was done by a Stanadyne dealer or other service establishment other than a GM dealership, it may not be eligible for reimbursement. Your dealer will review the case with the General Motors representative for reimbursement consideration. The amount of reimbursement will generally be limited to the amount that the repair would have cost GM to have it completed by a GM dealership.

Repairs and adjustments qualifying under this special coverage must be performed by a GM dealer. You may want to call the service department at the dealership to find out how long they will need to have your vehicle so that you may schedule the appointment at a time that is convenient for you. This will also allow your dealer to order parts if they are not already in stock. Keep this letter with your other important glovebox literature for future reference.

Customer Support Department  
General Motors of Canada Limited

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