

Service Bulletins and Recall Notices

Reprint of Vehicle Recall Notice issued by General Motors of Canada, April 2001

Dear General Motors Customer:

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 1999 and 2000 Chevrolet GMC C-Series, T-Series, and B-Series vehicles. Some of these vehicles have a condition in which the bearing ball tie rods and / or relay rod may not have been manufactured to the print specification for case depth and hardness, potential for premature wear-out and eventual joint separation. These tie rod ends and relay rods were used in the new vehicles and as service parts for vehicle repairs. As the joint wears, the driver may notice a loose, on-centre steering; if the vehicle continued to be operated in this condition, a tie rod or relay rod joint could separate from the socket. If a tie rod or relay rod separates, vehicle control could still be maintained; however, there would be noticeable steering vagueness, and the vehicle would have a tendency to wander. If the relay rod were to separate, steering control would be lost and a vehicle crash could occur without prior warning.

Your dealer will inspect both tie rod ends and / or the relay rod on your vehicle and replace any that have the suspension code. This service will be performed for you at no charge.

You may be contacted by a dealer other than the dealer who sold or is currently servicing your vehicle. Please be sure you may take your vehicle to the General Motors dealership of your choice to have the recall service work completed. Contact your dealer as soon as possible to arrange a service date.

If parts are required, ask your dealer for details regarding their availability. If parts are not in stock, they can be ordered and scheduling your service date.

This letter identifies your vehicle. Presentation of this letter to your dealer will assist their Service personnel in completing the necessary correction to your vehicle in the shortest possible time.

We sincerely regret any inconvenience this causes you; however, we have taken this action in the interest of your satisfaction with our products.

Customer Support Department
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01030